



National Finance Center Customer Notification

Data Center Migration Testing

April 7, 2020

Reference Number: NFC-1585943812

Dear Customer:

The date for the National Finance Center's (NFC) data center migration is April 25-26, 2020. Most of you with Virtual Private Networks (VPNs) have completed phase 1 of the testing and we appreciate your diligence. Several of you participated with us in phase 2 testing and we appreciate your efforts. Those of you with VPNs that have not yet been established and tested, please work with our contacts to get them completed as soon as possible.

While NFC is testing the new data center on April 11th and 12th, the production data center in Denver **will not be available beginning Saturday, April 11, 2020, from 7:00 a.m. until Sunday, April 12, 2020, at 5:00 p.m. central time (CT)**. Any data changes or transmitted files between those times will **not** be processed in production.

NFC will be hosting a meeting to discuss the phase 3 testing scheduled for April 11, 2020 on **Wednesday April 8, 2020 at 1:00 p.m. (CT)**. The [NFC Migration Testing Meeting](#) is a link to the WebEx event. The slides being reviewed are [attached to this notice](#).

Conference number: 1-888-844-9904

Access code: 9329135

Meeting password: 0425

Phase 3 – Production Environment Testing (4/11/2020 9:00 AM – 4/12/2020 3:00 PM CDT)

During the maintenance weekend prior to the scheduled migration, production systems at the Denver facility will be shut down and the DNS entries will be changed to point to

the Kansas City data center. Customers will be able to access the applications as if they were production. **Please note that work processed and/or files sent will not be maintained from testing.**

Any issues with connectivity will need to be reported through the standard processes either in an email to OSC.Etix@usda.gov or via our Help Desk Service Now application. This will be the final test prior to migration. All communication channels should be tested during this effort.

NFC developers and system managers have been able to test the functionality of the systems being migrated. These tests will continue to confirm operational consistency of the applications being moved from Denver to Kansas City.

Please view the Data Center Migration Frequently Asked Questions on the NFC Home page for additional information regarding the data center relocation. Additional questions and concerns should be addressed to NFC.Migration@usda.gov.