

CAPPS
Action Items Resulting from April 17, 2013

Issue	Subject	Responsible NFC Staff	Agency POC	Meeting Date	Date/Current Status
1	Agency requesting training for Remedy Requester Console.	POD/Dawn Hughes-Morris	IRS/Jackie Smith	4/17/2013	
2	Agency requesting examples of inquiries to be sent via SPPS vs. Remedy Requester Console.	POD/Dawn Hughes-Morris	Smithsonian/Maria Wennersten	4/17/2013	<p>6/27/2013: The agencies were informed that they can access the NFC website to view examples of written inquiries that can be submitted via the Remedy Requester Console. They were provided the following link to the website: https://www.nfc.usda.gov/Contact_Us/Help_Desks/CHD/written.html.</p>