



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	March 27, 2025, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMMI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division – Kourtney Peters	FMMI Intelligent Enterprise Transformation (FIET) Project
Technical Operations Maintenance Branch – Gerald Spears	Update: Production Systems Maintenance
Agency(s)	Comments/Questions

CSD Updates – FIET Project

- *FIET Communications:*
 - The FIET Hypercare Team continues to address agencies' FIET-related ServiceNow Tickets. The FIET Hypercare Weekly Digest – Week 6 will go out this week.
- *FIET training materials:* All eLearning courses are available in [FMMI Help](#) and in AgLearn(Training Materials > Other Training Materials > Fiori eLearning Courses).
- [FIET Webpage](#): Please continue to review all FIET communications for important updates.

FMS Branch Notifications –

Technical Operations Maintenance Branch (TOMB) – FMS Production Systems Maintenance was completed without incident. The next systems maintenance will be late April. Details will be provided as we move closer to the expected date.

Agency Representative(s) –

1. REE-ERS should tickets be submitted for every transaction that didn't clear for US Bank? Yes. The mass push of transactions should have resolved the majority of the issues, but we would need to look specifically at your ticket to identify that particular transaction.
2. OCIO-CEC – Should we be concerned about the level for the business partner vendor numbers? When you're looking at the master data, you're looking at everything at the business partner level. Customers will have different roles, but on the vendor side, you're going to have the BP role and the FI vendor role.
3. FS – Do you have an update on the SAM interface? Has that been resolved? Yes, the update is currently processing files.

O&M Recaps are posted to the [FMS website](#).

The latest FIET information can be found on the [FIET webpage](#).

Next meeting is April 3, 2025, 9:00 a.m. CT.