

## Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	March 13, 2025, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMMI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

#### Agenda

Speaker	Торіс
Customer Services Division –	FMMI Intelligent Enterprise Transformation
Kourtney Peters	(FIET) Project
Carolyn Small	DTB – Electronic Payment to USDA-FMS
Technical Operations Maintenance Branch –	Update: Production Systems Maintenance
Gerald Spears	
Agency(s)	Comments/Questions

### **CSD Updates** – FIET Project

- FIET Communications:
  - The FIET Hypercare Team continues to address agencies' FIET-related ServiceNow Tickets. The FIET Hypercare Weekly Digest – Week 4 will go out today.
  - The March issue of *The Monthly Momentum* went out on Monday, 3/10.
- *FIET training materials*: All eLearning courses are available in <u>FMMI Help</u> and in AgLearn(Training Materials > Other Training Materials > Fiori eLearning Courses).
- <u>FIET Webpage</u>: Please continue to review all FIET communications for important updates.

**FMS Branch Notifications** – Updated instructions for USDA-FMS Electronic Payments using <u>Pay.gov</u> is now available on the FMS website.

**Technical Operations Maintenance Branch (TOMB)** – FMS Production Systems Maintenance is scheduled for 6:00 a.m. CT Saturday, March 22 through 6:00 a.m. Sunday, March 23, 2025. All systems will be temporarily unavailable during this time. A GovDelivery notification will be sent out next week.

#### Agency Representative(s) –

- Missing Report Data (OCIO) –
- Duplicate Employee (NASS) Chuck will draft a job-aid to explain the issue and how to circumvent it. Also, the team is exploring the possibility of suppressing duplicate records.
- Reconciliation reports for SmartPay transactions are not showing up on the Spending Detail report (OBPA). This issue is being tracked by DFCT011441. The fix has been applied for all transactions from March 6 forward. The Hypercare team's having to go out and reflag the misaligned Treasury confirmation records that need to go back to the banks from the date of February 22 through March 5. Once they make this correction, all the outstanding SmartPay treasure confirmation records will be sent back to both U.S. Bank and WEX.
- FPAC What is the BOC code now that 4310 is no longer available? Andrew will talk with the agency offline to investigate their concerns.

# Financial Management Services (FMS) Operations and Maintenance Meeting Agenda

O&M Recaps are posted to the <u>FMS website</u>. The latest FIET information can be found on the <u>FIET webpage</u>.

The next meeting is scheduled for March 20, 2025, 9:00 a.m. CT.