



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	February 27, 2025, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMMI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division – Kourtney Peters Carolyn Small	Reminders: FMMI Intelligent Enterprise Transformation (FIET) Project
Technical Operations Maintenance Branch – Gerald Spears	Update: Production Systems Maintenance
Agency(s)	Comments/Questions

CSD Updates – FIET Project

- *FIET Communications:*
 - Hypercare Team – established to vent and resolve ServiceNow tickets.
 - The February issue of *The Monthly Momentum* went out on Monday, 2/10.
 - The [FMMI Upgrade Preparation](#) bulletin includes important information for end users to note prior to the cutover, including a system-by-system interfaces impact.
- *FIET training materials:* All eLearning courses are available in [FMMI Help](#). (Training Materials > Other Training Materials > Fiori eLearning Courses). The remaining three FIET eLearning courses should also be available in AgLearn.
- [FIET Webpage](#): Please continue to review all FIET communications for important updates.

FMS Branch Notifications –

Technical Operations Maintenance Branch (TOMB) – Production Systems Maintenance is scheduled for March 22-23, 2025. A detailed notification will be sent out prior to this activity.

Agency Representative(s) –

- ERS – Get an error message when creating SHC in FIET. However, when creating it in SAP it works. Should a SN ticket be created for this issue? Yes. Also, you can use the Mass upload process to bypass getting the error message.
- VCM – Is Hypercare only for three months? No. Postproduction Support is in place for three months. Hypercare will continue for six weeks.
- OBPA - How can you share Ad Hoc Favorites with other team members? APHIS – You are unable to share your favorite, but you can save reports in Ad Hoc and provide them the location and then they can make the reports their favorites.

O&M Recaps are posted to the [FMS website](#).

The latest FIET information can be found on the [FIET webpage](#).

Note: Next meeting – Thursday, March 6, 2025, at 9:00 a.m. CT.