



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	April 21, 2022, 9:00 a.m. CT
To Participate:	Click <i>Join Microsoft Teams Meeting</i> from meeting invitation
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMMI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division/Directives & Training Branch – Rae Ann Martino	Comments/Questions
Technical Operational Maintenance – Gerald Spears	Expected FMMI Production Systems Maintenance
Agency(s)	Comments/Questions

FMS Notifications

CSD/DTB Representative(s) – Nothing to report.

FMS Branch Notification

TOMB – The expected FMS FMMI Production system maintenance is scheduled for 6:00 a.m. CT, Saturday, April 23, 2022, through 12:00 p.m. CT, Sunday, April 24, 2022. during which all systems will be unavailable. A detailed FMS notification was sent on April 18, 2022.

MDMB, Bob Gargoni – received emails from agencies re: WebTA system and SHCs not posting after creation in FMMI – if your SHC does not show up in WebTA, please contact NFC (1-800-767-9641). MDMB would also like to offer additional Master Data training to agencies, including template completion, system interactions, and Master Data-related SN ticket submission. DTB will contact Bob to have a Master Data training added to the virtual Financial Training Forum being planned for late June/early July. Details will be provided soon.

Agency Representative(s) –

Several agencies reported unusual system slowness when running reports. RDDB and TOMB will research. Additionally, several agencies reported that unusual messages are being displayed (a red X, cannot reach this page, eAuth error notices, etc.). TOMB is researching this and believes that the problem may be related to eAuth and VPN session hand-offs. If you are impacted by any of these issues, please submit a SN ticket and include a screen shot with a time stamp to help FMS during the root cause analysis. FMS will provide updates on the issue as appropriate.

O&M Recaps are posted to the FMS website.

Action Items

None	-	-	-
None	-	-	-

Note: Next meeting, Thursday, April 28, 2022, at 9:00 a.m. CT.

For inquiries, contact the [Financial Management Services Help Desk](#).