



National Finance Center
Insurance Notification

NFC Scheduled Maintenance – Direct Premium Remittance Web (DPRW)

May 20, 2021

Reference Number: NFC-1621447845

Dear Customer:

The National Finance Center (NFC) will conduct system maintenance on Saturday, May 22, 2021 from 6:00 a.m. until 10:45 p.m. (CST) for bi-weekly maintenance activities.

During this maintenance period, DPRW will be unavailable.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting the Operations and Security Center (OSC) at 1-800-767-9641 or via email to osc.etix@usda.gov.