

Reminder: USDA DISC Data Center Migration Activities

September 28, 2026

Reference Number: NFC-1790593740

Dear Customer,

This notice serves as a formal reminder referencing our previous communication, **NFC-1790095577**, titled "Update: USDA DISC Data Center Migration Activities," issued on **September 24, 2026**.

The final phase of the United States Department of Agriculture (USDA) Digital Infrastructure Services Center (DISC) migration to a cloud-based environment is currently underway, as scheduled for **Monday, September 28, 2026**.

Please be advised that the applications listed below will be unavailable today. NFC will issue an update once the migration process is complete and all systems are fully operational.

Application	Migration Start Date
DPRW (Direct Premium Remittance System - Web)	Friday, September 25
TIPS (Tribal Insurance Processing System)	Friday, September 25
EPP (Employee Personal Page)	Saturday, September 26
Reporting Center	Saturday, September 26
SPPS Web (Web-based Special Payroll Processing System)	Saturday, September 26
Star Web	Saturday, September 26
Download Center	Saturday, September 26
SALL (SecureAll)	Saturday, September 26
EPIC (Entry, Processing, Inquiry and Correction System)	Monday, September 28
EmpowHR	Monday, September 28

Application	Migration Start Date
GovTA	Monday, September 28
webTA	Monday, September 28
SFTP (Secure File Transfer Protocol) files	Monday, September 28
NFC Websites	Monday, September 28
Daily Manual Pay Schedule	Monday, September 28

Additional Information:

- **Payroll:** The Payroll Computation System (PAYE) will operate as normal throughout the migration period. However, web-based jobs that feed into the affected applications will not process until the migrations are complete. As a result, earnings and leave statements will not be available in the Employee Personal Page or the Reporting Center until all migration activities have concluded.
- **Reports:** Reporting Center standard reports will be unavailable until all migration activities have concluded. For example, Payroll Accounting Systems (PACS) reports.
- **System Connections:** Existing IP addresses and system connections will remain unchanged.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or submit a request in the ServiceNow Customer Service Portal using the following links:

- For Federated Users – <https://nfcbsm.servicenowservices.com/>
- For Non-Federated Users –
 - Designated Agency POCs, Servicing Personnel Officers, Benefits Processing Officers, Security Officers and OPM Customers: <https://nfcbsm.servicenowservices.com/csm>
 - HRMS Customers: https://nfcbsm.servicenowservices.com/sp_ess