

Retirement Processing Overview Flyer for Employees (Correction)

March 17, 2026

Reference Number: NFC-1773770139

Correction issued to add link to Retirement Processing Overview Flyer.

Dear Customer,

The National Finance Center (NFC) recently added a high-level overview of the retirement processing workflow to the Employee Personal Page (EPP) landing page. This information is tailored to help employees better understand how their retirement packages are handled at NFC. To allow us to disseminate this information to as many employees as possible, we have also created a flyer containing the retirement processing workflow that can be directly shared with employees of your Agency. The [flyer](#) is attached for your use. Thank you in advance for your assistance in helping us distribute this information to employees.

- For Federated Users – <https://nfcbsm.servicenowservices.com/>
- For Non-Federated Users –
 - Designated Agency POCs, Servicing Personnel Officers, and Benefits Processing Officers: <https://nfcbsm.servicenowservices.com/csm>
 - Security Officers and OPM Customers: https://nfcbsm.servicenowservices.com/sp_ess

Attachment