



## National Finance Center Customer Notification

# Washington's Birthday Holiday

February 7, 2023

Reference Number: NFC-1675780024

Dear Customer,

In observance of Washington's Birthday, the National Finance Center's (NFC) offices will be closed on Monday, February 20, 2023, including the NFC Contact Center (NCC). All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow Customer Service Portal at:

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)