

## Reminder – Insight System Scheduler Option

August 8, 2023

Reference Number: NFC-1691078786

Dear Customer,

This is a reminder to the previous notice dated May 4, 2022, [Insight System Scheduler Option](#). The National Finance Center (NFC) disabled the Insight System Scheduler Option on May 4, 2022. The option was disabled as a cyber security enhancement to enforce the protection of PII data being emailed.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or submit a request in the ServiceNow Customer Service Portal using the following links:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)