



National Finance Center Customer Notification

Insight System Maintenance

January 13, 2023

Reference Number: NFC-1673560331

Dear Customer,

Due to system maintenance, Insight will be unavailable on Tuesday, January 17, 2023, from 5:00 p.m. until 9:00 p.m. Central Standard Time. Customers will not be able to access Insight production during this time.

No action is required from the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/