



National Finance Center Customer Notification

Christmas Day Holiday

December 9, 2022

Reference Number: NFC-1670349005

Dear Customer:

In observance of the Christmas Day holiday, the National Finance Center's (NFC) offices, including the NFC Contact Center (NCC), will be closed on Monday, December 26, 2022. All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week via phone call at 1-800-767-9641 or via email to osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/