



National Finance Center Customer Notification

Thanksgiving Day Holiday

November 17, 2022

Reference Number: NFC-1668618265

Dear Customer:

In observance of the Thanksgiving Day holiday, the National Finance Center (NFC), including the NFC Contact Center, will be closed on Thursday, November 24, 2022. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Thursday, November 24, 2022, Pay Period 23/2022, Time and Attendance reports can be transmitted as early as Friday, November 18, 2022, but should be submitted no later than close of business on Tuesday, November 22, 2022. The first PAYE pass for all databases will execute on Thursday, November 24, 2022. The second pass of PAYE for all databases will execute on Friday, November 25, 2022.

As always, the NFC Operations and Security Center will be available 24 hours per day, 7 days per week at 1-800-767-9641 or via email to osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/