



National Finance Center
Customer Notification

NFC Business Service Management (BSM) ServiceNow® Maintenance Update

April 13, 2022

Reference Number: NFC-1649776740

Dear Customer,

The National Finance Center (NFC) BSM ServiceNow host provider has scheduled a maintenance update on Tuesday, April 19, 2022, from 8:00 p.m., through Wednesday, April 20, 2022, until 1:00 a.m. central standard time. During this 5-hour window, users may experience a temporary outage at any time.

Updates will be provided as they become available. No action is required on your part.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or via ServiceNow using the following links below.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/