



## National Finance Center Customer Notification

# New Year's Day Holiday

December 23, 2021

Reference Number: NFC-1639582473

Dear Customer:

In observance of the New Year's Day holiday, the National Finance Center (NFC), including the NFC Contact Center, will be closed on Friday, December 31, 2021. All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center will be available 24 hours per day, 7 days per week at 1-800-767-9641 or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)