



## National Finance Center Customer Notification

# Veterans Day Holiday Schedule

October 20, 2021

Reference Number: NFC-1634229677

In observance of the Veterans Day holiday, the National Finance Center (NFC) will be closed on Thursday, November 11, 2021, including the NFC Contact Center (NCC). All NFC applications will remain available during the holiday and payroll/personnel processing will continue as **normally scheduled**.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow Customer Portal at:

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)