



## National Finance Center Customer Notification

### Columbus Day Holiday

October 1, 2021

Reference Number: NFC-1632940815

Dear Customer:

In observance of the Columbus Day holiday, our offices will be closed on Monday, October 11, 2021, including the National Finance Center's (NFC) Contact Center (NCC). All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641 or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)