



National Finance Center Customer Notification

Martin Luther King, Jr. Holiday

January 13, 2021

Reference Number: NFC-1610544017

Dear Customer:

In observance of the birthday of Martin Luther King, Jr., our offices—including the National Finance Center (NFC) Contact Center (NCC)—will be closed on Monday, January 18, 2021. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at osc.etix@usda.gov.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow Users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow Users: https://nfcerp.servicenowservices.com/sp_ess/