



## National Finance Center Customer Notification

# SPPS Web System Maintenance

June 28, 2021

Reference Number: NFC- 1624894992

Dear Customer:

Due to system maintenance, the Web-based Special Payroll Processing System (SPPS Web) will be unavailable from 3:00 p.m. central time (CT) until 4:00 p.m. CT on Tuesday, June 29, 2021.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)