



National Finance Center Customer Notification

Insight System Maintenance

May 19, 2021

Reference Number: NFC-1621362421

Dear Customer:

Due to system maintenance, Insight will be unavailable on Sunday, May 23, 2021, from 8:00 a.m. central standard time (CST) until Monday, May 24, 2021, to 2:00 a.m. CST.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center (NFC) Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/