



National Finance Center Operational Notification

Employee Personal Page (EPP) System Maintenance

May 6, 2021

Reference Number: NFC-1620243072

Dear Customer:

Due to system maintenance, EPP will be unavailable on Saturday May 8, 2021, from 8 a.m. central standard time (CST) until 4 p.m. CST.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center's Contact Center at 1-855-632-4468 or the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/