



National Finance Center Customer Notification

SPPS Web System Maintenance

December 22, 2020

Reference Number: NFC-1608657769

Dear Customer:

Due to system maintenance, the Web-based Special Payroll Processing System (SPPS Web) will be unavailable from 3:00 p.m. central time (CT) until 6:00 p.m. CT on Monday, December 28, 2020.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/