



National Finance Center Customer Notification

Insight System Maintenance

November 19, 2020

Reference Number: NFC-1605724998

Dear Customer:

Due to system maintenance, Insight will be unavailable from 10:00 a.m. central time (CT) on Sunday, November 22, 2020, until 2:00 a.m. CT on Monday, November 23, 2020.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/