



National Finance Center Customer Notification

Insight System Maintenance

November 13, 2020

Reference Number: NFC-1605209157

Dear Customer:

Due to system maintenance, Insight will be unavailable from Sunday, November 15, 2020, from 10:00 a.m. central time (CT) until 2:00 p.m. CT.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow® Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/