



National Finance Center Customer Notification

Insight System Maintenance

October 22, 2020

Reference Number: NFC-1603295854

Dear Customer:

Due to system maintenance, Insight will be unavailable from Sunday, October 25, 2020, from 10:00 a.m. central time (CT) through Monday, October 26, 2020, at 2:00 a.m. CT.

No action is required on the part of the customer.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via the ServiceNow® Customer Service Portal at:

- Federated ServiceNow users: <https://nfcerp.servicenowservices.com/>
- Federated ServiceNow users: https://nfcerp.servicenowservices.com/sp_ess/