



## National Finance Center Customer Notification

# National Finance Center (NFC) Multiple Systems Maintenance

August 28, 2020

Reference Number: NFC-1598584778

Dear Customer:

NFC would like to inform our customers that due to system maintenance the following Web applications will be unavailable Saturday August 29, 2020, from 8:00 a.m. central time (CT) to 8:00 p.m. CT:

- NFC Download Center
- Employee Personal Page Administration (EPPA)
- Employee Personal Page (EPPS)
- EPPS Sample Page (EPPS\_DEMO)
- Financial Statements Data Exchange (FSDE)
- Working Capital Fund and Greenbook Online (FUND)
- Office of the Chief Financial Officer Fee Review (OCFOFEE)
- Office of the Chief Financial Officer Intradepartmental Transactions Reconciliation (OCFOITR)
- Preauthorized Debit System (PADS)
- NFC Reporting Center
- SecureAll (SALL)

No action is required on the part of the customer.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468, the NFC Operations and Security Center (OSC) at 1-800-767-9641 or [osc.etix@usda.gov](mailto:osc.etix@usda.gov), or the ServiceNow® Customer Service Portal at:

- Federated ServiceNow® users: <https://nfcerp.servicenowservices.com/>
- Non-Federated ServiceNow® users: [https://nfcerp.servicenowservices.com/sp\\_ess/](https://nfcerp.servicenowservices.com/sp_ess/)