

Insight System Maintenance

July 24, 2020 Reference Number: NFC-1595603098

Dear Customer:

Due to system maintenance, Insight will be unavailable Thursday, July 30, 2020, from 8:30 a.m. central time (CT) until 12:30 p.m. CT.

No action is required on the part of the customer.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the National Contact Center (NCC) at 1-855-NFC-4GOV (1-855-632-4468) or via ServiceNow.

Federated ServiceNow users: <u>https://nfcerp.servicenowservices.com/</u> Non-Federated ServiceNow users: <u>https://nfcerp.servicenowservices.com/sp_ess/</u>