



National Finance Center  
Customer Notification

## Scheduled Identity, Credential, and Access Management (ICAM) Production eAuthentication (eAuth) Environment Maintenance

May 29, 2020

Reference Number: NFC-1588883745

Dear Customer,

The National Finance Center (NFC) will be conducting ICAM production eAuth maintenance on Monday, June 1, 2020, from 5:00 p.m. until 10:00 p.m., central standard time.

NFC does not anticipate an outage or service interruption during this maintenance period. There is no action required on the part of the customers.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or via the ServiceNow Customer Service Portal.