



National Finance Center Customer Notification

NFC Contact Center Limited Service

March 3, 2020

Reference Number: NFC-1583185015

This notification is to inform all customers that due to an all employee meeting with senior leadership, the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk, which services DPRS, TIPS, and CLER) will have limited service Tuesday, March 3, 2020, between 3:00 p.m. to 5:00 p.m. CT.

As always, we will receive your requests via ServiceNow at <https://nfcerp.service-now.com/ess/>.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468) or via ServiceNow at <https://nfcerp.service-now.com/ess/>