



National Finance Center Customer Notification

Pay Period 26 Employee Federal Tax Withholding Issue Update

January 13, 2020

Reference Number: NFC-1578919236

This notice is to provide an update to customer notification [NFC-1578694358](#).

The National Finance Center (NFC) continues to test and perform analysis on the system calculation of the Federal tax withholding for Pay Period 26. Our development staff is also performing critical analysis to determine the appropriate corrective action on the affected records. We want our customers to know we are giving our utmost attention to resolving this issue. Updates will be forthcoming as additional information becomes available and the corrective action is finalized.

No action is required by our customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468) or via ServiceNow at <https://nfcerp.service-now.com/ess>.