

NFC's Columbus Day Holiday Schedule

October 3, 2019 Number: NFC-1569947030

Dear Customer:

In observance of the Columbus Day holiday, the National Finance Center (NFC) will be closed on Monday, October 14, 2019, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Monday, October 14, 2019, Pay Period 20/2019 Time and Attendance reports may be transmitted as early as Friday, October 11, 2019, but should be submitted no later than close of business, Tuesday, October 15, 2019. The first pass of PAYE for all databases will execute on Thursday, October 17, 2019. The second pass of PAYE for all databases will execute on Friday, October 18, 2019.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to <u>osc.etix@usda.gov</u>.

Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-632-4468, or via ServiceNow Customer Service Portal.