



National Finance Center
Customer Notification

Personal Benefits Statements Unavailable on EPP

September 20, 2019

Reference Number: NFC-1568988783

Dear Customer:

This notification is to inform our customers that the 2019 Personal Benefits Statements will be temporarily unavailable on the Employee Personal Page beginning Monday, September 23, 2019, at 8:00 p.m. until Tuesday, September 24, 2019, at 6:00 a.m. central standard time.

Authorized Agency representatives with questions concerning this notification should contact the National Finance Center's Contact Center at either 1-855-632-4468; or via the ServiceNow Customer Service Portal.