National Finance Center
Customer Notification

Oracle Database Upgrade

July 19, 2019

Reference Number: NFC-1563388753

Dear Customer:

The National Finance Center (NFC) will perform an upgrade to the Oracle Database beginning 9:00 p.m. Friday, July 19, 2019, through 1:00 p.m. Sunday, July 21, 2019.

The following Web applications will be unavailable:

- EPP
- Reporting Center
- STAR Web

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468 or via the ServiceNow Customer Service Portal.