



National Finance Center Operational Notification

Update: NFC Contact Center - Limited Services due to Inclement Weather

July 15, 2019

Reference Number: NFC-1563219047

Dear Customer:

This is an update to the customer notice “Correction: NFC Contact Center – Limited Services due to Inclement Weather” issued July 10, 2019.

This notification is to inform all customers that the NFC Contact Center has returned to full service as of 6:30 a.m. CST July 15, 2019.

Federal Agencies with access to ServiceNow may continue to submit routine inquiries and/or security requests via the ServiceNow customer portal at <https://nfcerp.service-now.com/ess/>. Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV.