



## National Finance Center Operational Notification

# NFC Contact Center - Limited Services Due to Inclement Weather

July 10, 2019

Reference Number: NFC-1562779119

Dear Customer:

This notification is to inform all customers that due to a developing tropical system in the Gulf of Mexico, the National Finance Center business operations will be operating with limited services beginning at 12:30 p.m. Central Standard Time (CST), Wednesday, July 10, 2019.

This includes National Finance Center's (NFC) Contact Center (NCC) and the Government Insurance Services Branch (GISB) Help Desk.

All customers may continue to submit routine inquiries via the ServiceNow customer portal at <https://nfcerp.service-now.com/ess/>.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV.