



## National Finance Center Operational Notification

# NFC Contact Center Limited Service

June 27, 2019

Reference Number: NFC-1561667391

Dear Customer:

This notification is to inform all customers that due to a mandatory all employee meeting, the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk, which services DPRS, TIPS, and CLER) will have limited service on Friday, June 28, 2019 from, 9:30 a.m. to 12:30 p.m. CST.

As always, customers may submit requests via ServiceNow at <https://nfcerp.servicenow.com/ess/>. Requests will be researched and responded on in the order they were received.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468).