



National Finance Center
Customer Notification

Completion of Dual Rate Lump Sum Payments for 2019

June 20, 2019

Reference Number: NFC-1561042706

Dear Customer:

The National Finance Center (NFC) processed transactions to pay supplemental lump sum annual leave to eligible employees resulting from the 2019 Cost-of-Living Allowance adjustments. This notice is to inform our customers that NFC has completed the processing of the Dual Rate Lump Sum Payments.

Agencies may access the Special Payroll Processing System to view employee specific payment information, should you receive any inquiries from former employees.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via ServiceNow Customer Service Portal.