



## National Finance Center Customer Notification

# Administrative Billings and Collections System - Project 30827, Add Third Party Debts to the Employee Personal Page (EPP)

May 8, 2019

Reference Number: NFC-1556743872

Dear Customer:

The National Finance Center (NFC) is notifying customers that Project 30827, Add Third Party Debts to the Employee Personal Page (EPP), will be implemented in Pay Period 10, 2019.

Currently Third Party debts are displayed under the Debt Management tab in EPP along with debts generated in the Administrative Billings and Collections System (ABCO).

This project modifies the EPP application and EPP Sample Page to separate third party debts from ABCO debts because ABCO does not process or store third party debt information. Consequently, a new tab has been added under the Personal Info tab labeled Third Party Debts.

The following third party garnishments (receipt accounts) will no longer be visible under the Debt Management tab and, instead, will be listed under the new tab titled Third Party Debts: Child Support/Alimony, Bankruptcy, Educational Lien, Payroll Agreement, Commercial Garnishment, and Tax Levy.

The information contained in the new Third Party Debt tab will be visible only to employees who are indebted with these types of debts. All ABCO related debts will remain under the Debt Management tab.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468 or via the ServiceNow Customer Service Portal.