



National Finance Center Customer Notification

Calendar Year 2019 - Schedule of Releases for System Software Upgrades

March 14, 2019

Dear Customer:

Each year, the National Finance Center (NFC) schedules and releases various system software upgrades, regulatory changes, system enhancements and changes to support customer needs. Such changes could include enhancements to the NFC Payroll/Personnel System (PPS), EmpowHR, Time and Attendance Systems (T&A), or Reporting Systems.

Customer User Acceptance Testing (CUAT) is incorporated with the scheduled release to ensure that stakeholder involvement and feedback can be provided.

For each release, Agency-specific and community-wide changes could be implemented into NFC's PPS, EmpowHR, T&A systems, and Reporting systems. As part of the release notes, a summary table is provided to Customer Agencies referencing the project number, identifies whether the project is Agency-specific or community-wide, along with the project title, and a brief description of the change. The release notes are distributed via GovDelivery and posted to the NFC Home Page one week after the scheduled implementation.

The following pay periods and related dates are provided for the releases scheduled for Calendar Year 2019:

Pay Period (PP)	CUAT Dates	Production Dates	Description of Change
PP06	No CUAT Scheduled	Week of March 25, 2019	Agency specific changes
PP13	Tuesday, June 4, 2019 - Friday, June 28, 2019	Week of July 1, 2019	To be determined
PP20	Tuesday, September 10 - Friday, October 4, 2019	Week of October 7, 2019	To be determined

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468 or via the ServiceNow Customer Service Portal (CSP).