



National Finance Center Customer Notification

Update: Changes to Federal Employee Health Benefits (FEHB) Premiums Beginning Pay Period 01 (January 6, 2019) – Reference Number CN19030801

March 8, 2019

Dear Customer:

On February 4, 2019, the National Finance Center (NFC) issued a notice regarding FEHB deductions titled “Federal Employee Benefits (FEHB) Deduction Issue.” This communication is an update to that notice.

The FEHB premiums were updated in Table Management with an effective date of January 6, 2019. Therefore, the combined payroll processing for Pay Periods (PP) 26 and 01 resulted in FEHB deductions at the 2019 rates.

NFC will generate systematic adjustments this week to correct erroneous PP 26 deductions originally targeted for PP 03 in order to reconcile and correct the deduction made. As a result, employees with a lower FEHB premium starting January 6, 2019, will receive a bill for the difference between the higher 2018 premium and the lower PP26 premium deduction. Employees with a higher FEHB premium starting in January 6, 2019, will receive a refund for the difference between the lower 2018 premium and the higher PP26 premium deduction.

If a bill is created, it will be sent to the Administrative Billing and Collections System as part of PP04 processing. Therefore, the bill will generate on March 16, 2019.

The refunds processed on the manual daily schedule on Thursday, February 28, 2019. The affected employees should have received their refunds by Monday, March 4, 2019. However, the updating of the refunds to the database will not take place until the processing of Pay Period 04.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468 or via the ServiceNow Customer Service Portal (CSP).