



## National Finance Center Customer Notification

# Washington's Birthday Holiday

February 7, 2019

Dear Customer:

In observance of the Washington's Birthday Holiday, the National Finance Center's (NFC) offices will be closed on Monday, February 18, 2019, including the NFC Contact Center. All National Finance Center (NFC) applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Monday, February 18, 2019, Pay Period 03/2019, time and attendance reports can be transmitted as early as Friday, February 15, 2019, but should be submitted no later than close of business, Tuesday, February 19, 2019.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-NFC-4GOV (1-855-632-4468) or via Service Now at <https://nfcerp.service-now.com/ess/>.