



National Finance Center Customer Notification

Washington's Birthday Holiday

February 14, 2018

Dear Customer,

In observance of the Washington's Birthday Holiday, the National Finance Center's (NFC) offices will be closed on Monday, February 19, 2018, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Monday, February 19, 2018, Pay Period 03/2018 time and attendance reports can be transmitted as early as Friday, February 16, 2018, but should be submitted no later than close of business, Tuesday, February 20, 2018.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-NFC-4GOV (1-855-632-4468), or via ServiceNow at <https://nfcerp.service-now.com/ess/> or via email to NFCcontactcenter@nfc.usda.gov