



National Finance Center  
Customer Notification

## NCC Hours of Operations During Government Shutdown

December 21, 2018

Please be advised that in the event of a government shutdown, the NFC Contact Center (NCC) will be operating on an abbreviated schedule, with reduced staff, beginning **Wednesday, December 26, 2018**. The hours of operation will be from 6:30 a.m. to 3:00 p.m. Central Time, Monday through Friday.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via the ServiceNow Customer Service Portal (CSP).