



National Finance Center Operational Notification

Cyber Security Code Processing Issue Resolved

December 20, 2018

Dear Customer:

On Monday, December 17, 2018, a change to TMGT Table 025 to the last effective dates for cyber security codes caused all PMSO transactions involving the individual position to fail the validation of the two-digit cyber security code with error message "CYBER SECURITY INVALID".

To resolve this issue, on Wednesday, December 19, 2018, all two-digit cyber security codes in Table 025 were restored. On the night of Wednesday, December 19, 2018, all PMSO transactions involving the individual position passed the cyber security edits in PMSO and applied successfully to the PMSO database.

The issue with cyber security codes is now resolved. Customers who processed personnel actions or positions in NFC personnel systems between Monday, December 17, and Wednesday, December 19, 2018, will need to resubmit those actions.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468); via ServiceNow at <https://nfcerp.service-now.com/ess>.