



National Finance Center Customer Notification

eOPF Application System Maintenance

September 24, 2018

Dear Customer:

Over the weekend, the Office of Personnel Management (OPM) performed maintenance to their disaster recovery servers. During this time, the National Finance Center (NFC) was unable to transmit documents to the electronic Official Personnel Folder (eOPF) files. Transmissions have resumed today, Monday, September 24, 2018.

Currently, there is no action required on the part of the customer.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; or via ServiceNow Customer Service Portal (CSP).