



National Finance Center Operational Notification

NFC Contact Center Limited Service

May 11, 2018

Dear Customer:

This notification is to inform all customers that due to an important visit by USDA's Deputy Secretary Censky, the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk, which services DPRS, TIPS, and CLER) will have limited service today May 11, 2018, between 12:30 p.m. to 2:30 p.m. CT.

As always, we will receive your requests via ServiceNow <https://nfcerp.service-now.com/ess/> or via email to: NFCcontactcenter@nfc.usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency Representatives with questions concerning this notification should contact the NCC at 1-855-NFC-4GOV (1-855-632-4468); via ServiceNow at <https://nfcerp.service-now.com/ess/> or via email to NFCcontactcenter@nfc.usda.gov.