



National Finance Center Customer Notification

Update - Insight webTA 3.8 Data Implementation Status

April 17, 2018

Dear Customer:

The production implementation of Insight Daily Time and Attendance Data (webTA 3.8) is still currently in progress. During this time, the webTA subject areas are not available. An updated Customer Notification will be sent out when the implementation is complete.

There is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468, via email to NFCcontactcenter@nfc.usda.gov or via the ServiceNow Customer Service Portal (CSP).