



National Finance Center Customer Notification

Insight webTA Data Implementation Status

April 11, 2018

Dear Customer:

The production implementation of Insight Daily Time and Attendance Data (webTA) is currently in progress. The National Finance Center is in the process of loading large amounts of data into the production environment. During this time, the webTA subject areas will not be available. An updated Customer Notification will be provided once implementation is complete.

There is no action required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468, via email to NFCcontactcenter@nfc.usda.gov or via the ServiceNow Customer Service Portal (CSP).