



## National Finance Center Customer Notification

# New IRIS Web Release

March 14, 2018

The National Finance Center (NFC) is pleased to announce the rollout of a new Web-based version of the Information/Research Inquiry System (IRIS).

IRIS Web has been enhanced to provide a better customer experience, as well as ease of access, and support for users with disabilities in compliance with Section 508 standards. IRIS Web supports all of the modern Web browsers.

We look forward to sending you more information about this upcoming release including brochures and an overview video that will allow you to preview the new look and navigation within IRIS Web. As always, NFC is dedicated to improving your customer experience.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov) or via the ServiceNow Customer Service Portal (CSP).